

NICKMOON MWARE

(803) 457-9978 | nickmoonmware@gmail.com | [LinkedIn](#)

Summary

Experienced Software Engineer with a strong foundation in computer science. Skilled in full-stack software development, and proficient in multiple programming languages and technologies. Effective team collaborator with a track record of delivering innovative software solutions. Known for problem-solving ability and a commitment to staying current with emerging technologies. Seeking to contribute expertise in a dynamic software engineering role.

Skills

- **Technical Skills:** Software Engineering, Machine Learning, System Operations, Data Mining and Analysis, Software Design, Scripting and Automation, Data Visualization, Oracle/SQL Server, Data Warehouse/ETL, PLSQL/T-SQL, Web Development
- **Programming Languages:** Python, C++, SQL, HTML, PHP, R.
- **Libraries:** Librosa, spaCy, Matplotlib, NumPy, Pandas

Experience

CBTC Integration Engineer Feb 2023 to Aug 2023

Thales Group — New York, NY

- Conducted thorough CBTC error inspections for R211 trains using Static and Dynamic PICO methods, resolving issues promptly.
- Boosted production efficiency by 100%, releasing 2 trains weekly, accelerating integration, and ensuring timely revenue service in NYC.
- Collaborated with cross-functional teams to troubleshoot complex CBTC errors, ensuring seamless system integration.
- Implemented innovative solutions, enhancing CBTC performance and ensuring compliance with safety standards.
- Facilitated successful integration, ensuring trains met safety protocols for smooth revenue service in NYC.

Data Analysis Intern Jul 2022 to Aug 2022

BOSR UNL (Bureau of Sociological Research) — Lincoln, NE

- Analyzed data requirements and flow for university departments and State of Nebraska entities, enhancing processing efficiency by 12%.
- Transformed data requirements into models using SPSS and Python, ensuring streamlined information handling.
- Proposed system modifications, optimizing data inflow and supporting robust governance strategies.
- Collaborated with cross-functional teams to integrate data governance seamlessly, facilitating smooth operations.
- Applied analytical techniques, leading to a 12% improvement in data processing and management.

Identity and Access Management Intern Jun 2021 to May 2022

Ameritas Life Insurance — Lincoln, NE

- Collaborated in a cross-functional effort to integrate IAM solutions, including MFA, SSO, and Identity federation for enhanced security.
- Trained and guided over 100 associates on IAM policies and procedures.
- Authenticated and authorized access for 100+ company associates while providing essential training.
- Contributed to the secure authentication process, strengthening the identity and access management framework.
- Assisted in the integration of IAM solutions to enhance access control.

Application Development and Support Intern Jun 2019 to May 2020

AgFirst Farm Credit Bank — Columbia, SC.

- Developed and optimized 13 T-SQL programs, enhancing data processing efficiency by 30%.
- Documented technical architecture and design of core loan accounting systems using Microsoft Visio and Orbus iServers, ensuring clarity for team understanding.
- Presented detailed project impact analysis to the company CEO and senior officials at the capstone ceremony, emphasizing tangible results and actionable insights.
- Collaborated effectively with cross-functional teams, resolving 15 application performance issues within stringent timelines.
- Contributed to software development initiatives, maintaining coding standards and achieving a 20% improvement in code reliability.

Education

Master of Science, Computer Science Dec 2022

University of Nebraska-Lincoln (UNL)

Bachelor of Science, Computer Science (Minor in Finance) May 2020

Benedict College

Project

Impact of Accents on the Operation of Voice User Interfaces (VUIs), Thesis, Python.

Aug 2021 to Dec 2022

- Conducted in-depth research in Natural Language Processing (NLP) and Human-Computer Interaction (HCI) to assess Word Error Rates (WER) across various Voice User Interfaces (VUIs), achieving an average WER percentage of 7.4%.
- Utilized advanced methods such as Mel spectrograms, depth of knowledge, and the librosa Python library for audio data processing in Deep Learning, resulting in a 79% accuracy in voice-to-word interpretation.

A Comparative Study of Six Scripts based on Extend Feature List, Python, Co-Author

Spring 2022

- Developed a Python analysis matrix to assess script symbols using feature-based similarity measures.
- Conducted comparative analysis on six scripts (Persian, Kurdish, Hebrew, Georgian, Swahili, and Egyptian Arabic), identifying shared patterns across at least 19 out of 27 alphabets by region.
- Published research in an accepted paper at the IDEAS conference and visually presented findings at the Budapest, Hungary conference in August 2022.

A Relational Database for Chicago Police Department, Class Project, SQL

Fall 2021

- Developed an SQL relational database to efficiently manage crime-related data and offenses sourced from the Chicago Police Department.
- Utilized Oracle's database solutions for smooth data integration and created video tutorials demonstrating effective data retrieval techniques.